

INTRODUCTION

Lab3 Ltd is a major force in the Scientific & Laboratory equipment market, with a reputation for Quality and a high level of customer care. We believe in whole-life support of equipment from the correct choice, to supply, installation, calibration, validation, ongoing maintenance, support and disposal of obsolete equipment.

Our close relationship with key manufacturers means we can provide you the experience, knowledge and backup which will keep your equipment performing reliably and to specification.



SERVICING AND MAINTENANCE

The after-sales care of your equipment is as important as the initial purchase. The key to keeping this equipment running reliably and smoothly is a regular maintenance programme carried out by qualified and industry trained engineers.

With a network of industry trained engineers across the UK Lab3 can offer nationwide coverage and a rapid response in the event of a breakdown. We carry a large stock of approved spare parts and have a range of loan equipment to keep you up and running in the unlikely event of a delay in rectifying the fault. Maintenance intervals will depend on the type of equipment, the frequency of operation, and how critical the equipment is to your process, our service specialists can advise you on this.



CALIBRATION

Lab3 carries out calibration for all the process instrumentation that is typically found on laboratory, healthcare and manufacturing equipment, for example Autoclaves, Laboratory and Hospital Washing and Disinfecting Machines, Ovens, Incubators, Freezers, Cold Stores, Hot Rooms and Centrifuges. By ensuring that your instrumentation is consistently accurate, you can be assured that the information and data generated with batch and production records is correct.

Key elements of the Lab3 calibration package include:

- UKAS approved certificates issued with detailed mapping diagrams
- Provision of pre and post calibration instrumentation data sheets
- Copies of equipment certification provided for all calibration activities
- Technical support on equipment application and suitability

Reliability, Reassurance, Response

ACCREDITATION & QUALITY SYSTEMS

Lab3 are fully committed to Quality and hold BS EN ISO9001:2000 for all our activities. For our calibration and testing facilities we are accredited to BS EN ISO 17025 by the United Kingdom Accreditation Service (UKAS) for temperature, rotational speed and time. We also have the Environmental Standard BS14001.



FACILITIES MANAGEMENT

We can manage the sales, supply, installation and on-going service, maintenance and calibration of all your laboratory equipment under one simple contract, resulting in much simpler administration and lower costs for your organisation.

Lab3 Ltd can service, repair and where applicable, calibrate and validate the following equipment:

- Autoclaves
- Media preparators
- Fume hoods & microbiological safety cabinets
- Centrifuges
- Laboratory washing machines & disinfectors
- Ovens, incubators & furnaces
- PCR machines and hotblocks
- Thermometers
- Laboratory blenders

Together with our service partners we can also cover:

- HPLC & GC systems
- Balances
- Pipettes
- Microscopes
- Water purification systems
- Spectrophotometers



VALIDATION AND TESTING

Lab3 offers a validation facility for temperature, to ensure that the items under sterilisation, incubation or storage are held within pre-determined limits and meet compliance with the many requirements of the Regulatory Authorities, for example FDA, MCA, EMEA. Lab3 can assist with the documented validation and testing of manufacturing process equipment including dry heat tunnels, cold rooms, stability trial storage etc.

Key elements of our service include:

- Appropriate test equipment and sensor selection
- Equipment cycle programming and set-up
- Test and Production pre and post calibration
- Authoring of IQ-OQ-PQ protocols
- Execution of IQ-OQ-PQ test protocol requirements
- Equipment process cycle data logging
- Test data analysis and acceptance criteria evaluation
- Graphical, trend and numerical data presentation
- Validation report compilation, review and approval

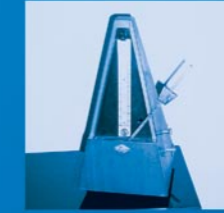
IN-HOUSE CALIBRATION LABORATORY

Lab3 has an in-house laboratory and can offer UKAS calibration and certification for the following instruments:

- Temperature indicators with probes/sensors
- Dataloggers and chart recorders
- Dry block calibrators
- Mercury-in-glass thermometers
- Pressure measuring instruments

Further to the above, we also offer an ISO9000 traceable calibration service for the following items:

- Conductivity, pH, D02, turbidity and TDS measuring instruments
- Seward stomacher blenders
- Many other types of instrument on request



SERVICING CALIBRATION VALIDATION

Reliability, Reassurance, Response

WEEE DIRECTIVE

The EU Waste Electronic & Electrical Equipment Directive [WEEE Directive] is now in force.

Lab3 provide a simple, safe collection service throughout the UK, taking the recovered WEEE to a number of modern recycling plants where it is recycled in full compliance with the directive.

Unique batch collection notes & certificates of destruction are provided, where required.



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